

Groundfloor™ is an authorised reseller of Amazon Key



We work closely with Amazon and their couriers. Our partnership improves flexibility and speed of delivery. Groundfloor is one of only two smart parcel locker providers in Australia included in the Amazon Flex app.

AMAZON FLEX & GROUNDLOOR™ COURIER APP

All Amazon couriers are now instructed to deliver to Groundfloor™ lockers in all buildings where we're present. Instructions along with a code are provided via the Amazon Flex app.

Welcome Couriers



Fast, free, first-time deliveries
HERE

amazon FLEX



GROUNDLOOR

OPTION TO ADD AMAZON KEY

In addition to our Secure Building Access feature through our courier app, Groundfloor™ can facilitate an integrated delivery process through Amazon Key for Business.

Amazon Key is an optional service provided to buildings with over 100 units (currently available in Sydney and Melbourne only).

Amazon Key is free to all eligible buildings. Please contact us to find out more.

amazon key

1



Driver requests building access via the Amazon delivery app and Amazon Key.

2



Amazon Key verifies the driver, delivery address, and time of the request.

3



Once verified, driver receives temporary, time-bound access to deliver packages.

Please note, Amazon Key is an optional extra facilitated by Groundfloor™. However, all buildings will be required to enter into a contract with Amazon directly. Please ask us for more information.